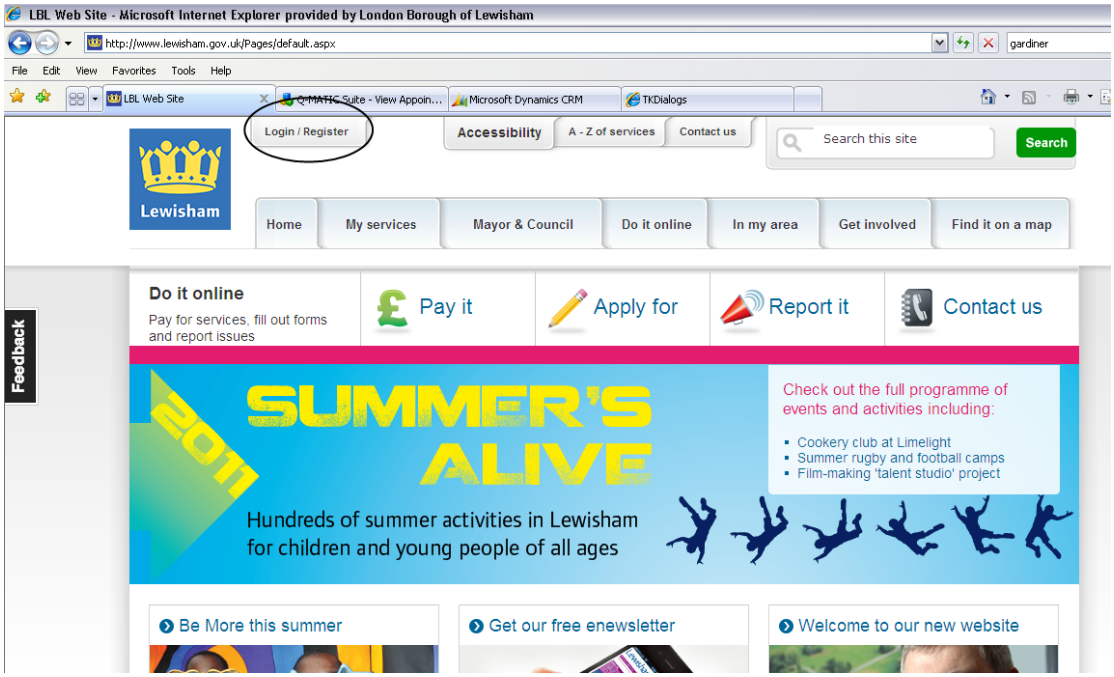
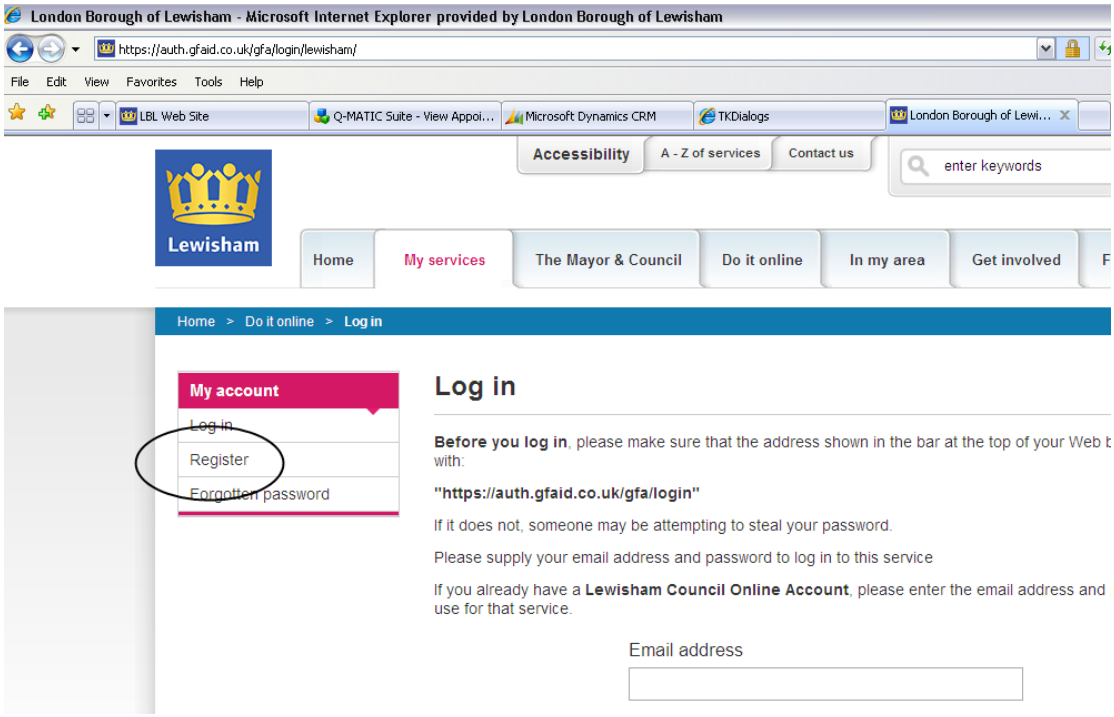
My Account user guide

creating an account

To create a new account to user Lewisham's online services, start by clicking on **login / register** from the Lewisham Council homepage, www.lewisham.gov.uk.



Next, click on Register.


London Borough of Lewisham - Microsoft Internet Explorer provided by London Borough of Lewisham
https://auth.gfaid.co.uk/gfa/login/lewisham/
Accessibility
A - Z of services
Contact us
enter keywords
Lewisham
Home
My services
The Mayor & Council
Do it online
In my area
Get involved
Home > Do it online > Log in
My account
Log in
Register
Forgotten password
Log in
Before you log in, please make sure that the address shown in the bar at the top of your Web b
with:
"https://auth.gfaid.co.uk/gfa/login"
If it does not, someone may be attempting to steal your password.
Please supply your email address and password to log in to this service
If you already have a Lewisham Council Online Account, please enter the email address and
use for that service.
Email address

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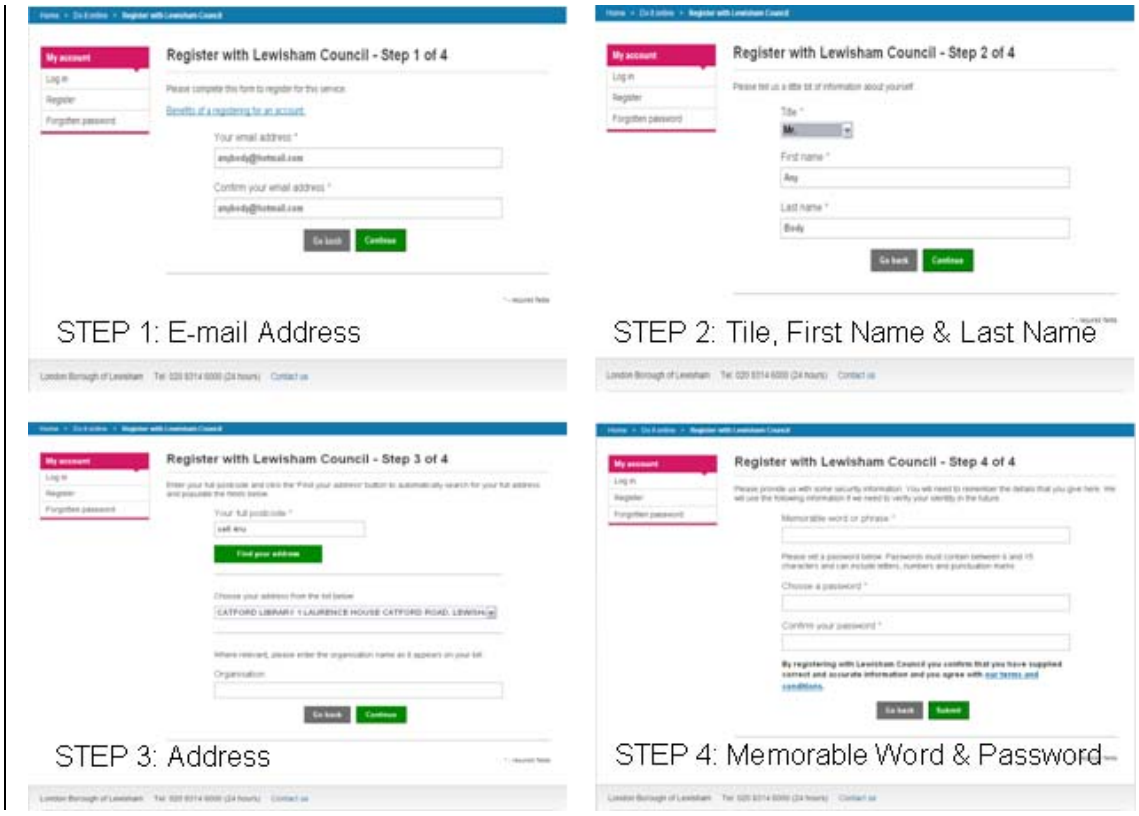
There are four steps to the registration process:

- Step 1: Enter email address.
- Step 2: Title, first name and surname.
  If you are registering on behalf of a company, please enter the title, first name and surname of the person who will using the web site, as they may receive some correspondence regarding the account.
- Step 3: Address. You can search for this using your postcode. If you are registering on behalf or for a company, you can also enter an organisation name.
- Step 4: Then you will be asked to enter a memorable word and a password.


Register with Lewisham Council - Step 1 of 4
STEP 1: E-mail Address
Register with Lewisham Council - Step 2 of 4
STEP 2: Tile, First Name & Last Name
Register with Lewisham Council - Step 3 of 4
STEP 3: Address
Register with Lewisham Council - Step 4 of 4
STEP 4: Memorable Word & Password

After your registration you will be sent an **activation code** to your email address.

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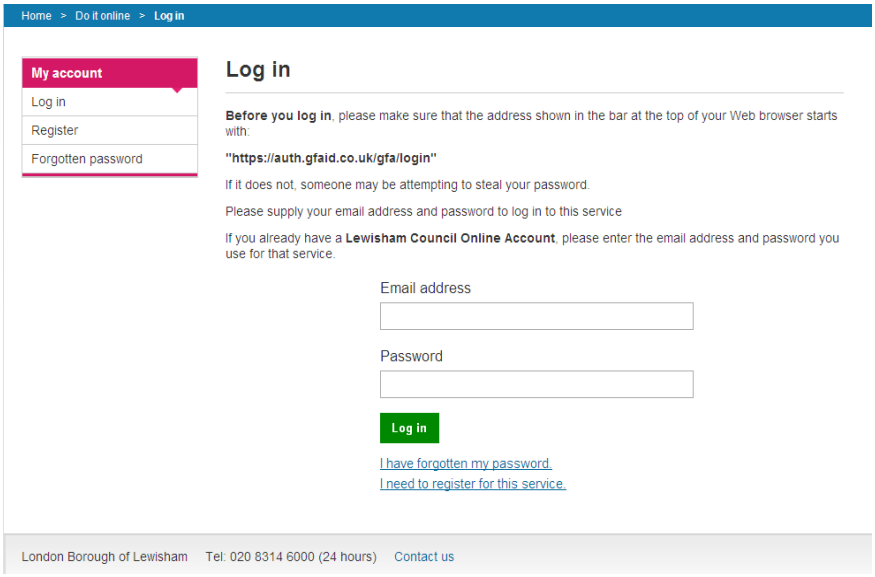
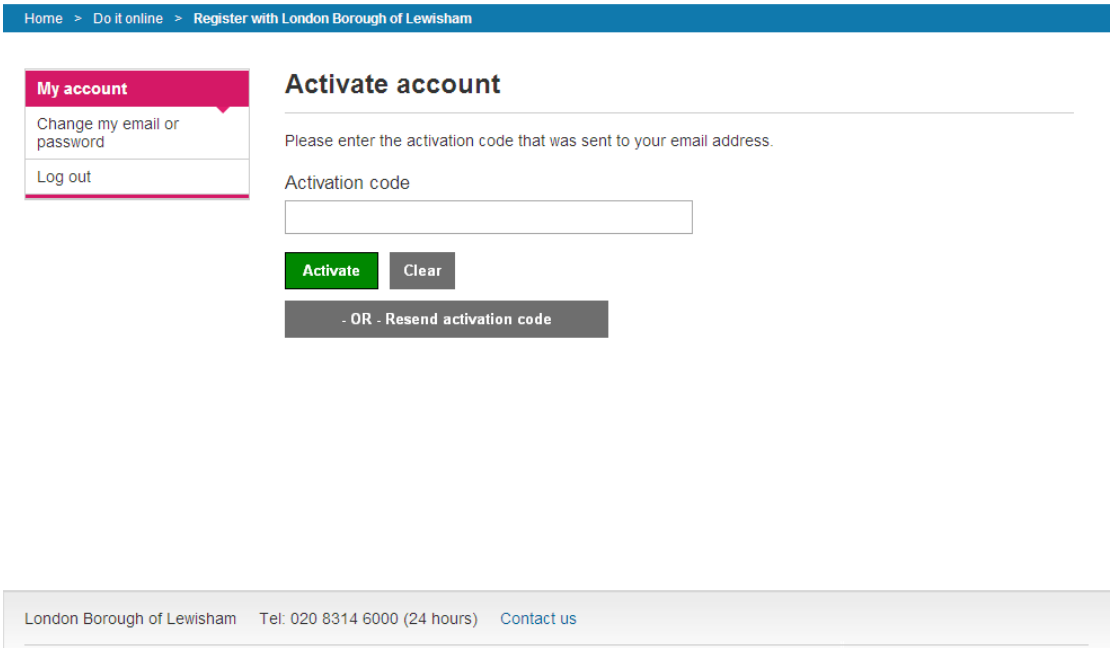
At the end of the registration process you will be asked to log in using your email and password.


Home > Do it online > Log in
My account
Log in
Register
Forgotten password
Log in
Before you log in, please make sure that the address shown in the bar at the top of your Web browser starts with:
"https://auth.gfaid.co.uk/gfa/login"
If it does not, someone may be attempting to steal your password.
Please supply your email address and password to log in to this service
If you already have a Lewisham Council Online Account, please enter the email address and password you use for that service.
Email address
Password
Log in
I have forgotten my password.
I need to register for this service.
London Borough of Lewisham Tel: 020 8314 6000 (24 hours) Contact us

The first time you log in, you will need to provide the activation code sent to your email address.


Home > Do it online > Register with London Borough of Lewisham
My account
Change my email or password
Log out
Activate account
Please enter the activation code that was sent to your email address.
Activation code
Activate
Clear
- OR - Resend activation code
London Borough of Lewisham Tel: 020 8314 6000 (24 hours) Contact us

Once your account is activated you will be able to add your council tax, business rates or landlord account to your profile.

To do this you will be ask to provide your account number and postcode for the account you are interested in.

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If you select ‘Do it online’ you will be able to access a range of services including paying council tax bill and reporting graffiti.